



# Questions

*your builder should be able to answer*

## Fiscal Responsibility:

- How long have you been in business?
- Do you have insurance? May I have a copy of your certificate?
- Do you write contracts with your customers? May I see a sample?
- How do you handle change orders?
- How often do you pay your subcontractors? Will I get copies of lien waivers?
- Have you ever had to file a lien or file a court case in order to be paid?
- Has anyone ever filed a case against you? Has a subcontractor ever filed a lien on one of your projects?

## Company Stability:

- Has your company been recognized for excellence? Have you won any awards?
- How are your Lead Carpenters trained?
- Are all of your subcontractors licensed and insured? Do you, or your subcontractors, use labor sources that are not bound by Unemployment or Workman's Comp laws?
- Have you ever been fined by OSHA?
- Do you have a physical office? Is someone typically available to answer phone calls or return emails?

## Schedule:

- How do you communicate with your customers during a project?
- Are your subcontractors good about staying on schedule? What would you do if they fell behind?
- When the subcontractors arrive, will there be a representative from the company to meet them?
- How often should I expect to hear from you during the project?

## Project Specific:

- What are my options to save money, and what effect will they have on the final quality?
- Do you use Green Built Strategies?
- What should I expect the jobsite to look like at the end of each day? Are the cleaning specifications laid out in your agreements with your subcontractors? May I see a copy of your expectations?
- How do you comply with the new Lead Safe requirements?
- How do you comply with the recycling laws?
- How long do you expect this project to take?
- What is your warranty?
- What is the typical payment schedule for a job of this size?

*Designed for your Life...*